



## **OVERVIEW**

DHL is a global leader and India's most competent and largest logistics service provider that has successfully been able to provide simple, fast, reliable and 24\*7 road logistics services across India through an innovative and agile approach.

220

# of counties being served



# of trucks serving customer's on-time through long-haul service



~1.5 Billion parcels delivered each year globally

## VALUE DELIVERED



Improved SLA through Trip Prioritization and Optimization



Improved Asset
Utilization through
efficient planning and
reduced Driver to Truck
Ratio

2000

# of orders per day



Smarthub eases driver assignment and expense management



Reduced dry-run of trucks globally minimizing transportation costs

## SOLUTION IMPROVEMENTS & ADD-ONS



2 step optimized planning







Fuel desk



Invoicing for different customer types from a single source

## SOLUTION

Contract Pricing, Creation & Maintenance using SAP TM

Trip Planning & Scheduling with automatic truck assignment

Driver Rostering through customized logic to reduce Driver to Truck ratio and improve Driver Utilization

Trip monitoring & Execution by integrating TM/EM with T4U (IoT) and FarEye (Customer App, Operations App & Driver App) for reporting or updating planned/unplanned events and live trip tracking

Settlement & Invoice generation using SAP FICO module taking GST into consideration

Fleet management using SAP PM for Asset management and to create Fleet Maintenance Notifications & Orders