

# SAP TM IMPLEMENTATION FOR DHL



## OVERVIEW

DHL is a global leader and India's most competent and largest logistics service provider that has successfully been able to provide simple, fast, reliable and 24x7 road logistics services across India through an innovative and agile approach.

### SOLUTION IMPROVEMENTS & ADD-ONS



Petty cash  
management



Fast-tag  
integration



2 step optimized  
planning



Invoicing for different customer  
types from a single source



Fuel desk  
automation



## SOLUTION

- 🚚 Contract Pricing, Creation & Maintenance using SAP TM
- 🚚 Trip Planning & Scheduling with automatic truck assignment
- 🚚 Driver Rostering through customized logic to reduce Driver to Truck ratio and improve Driver Utilization
- 🚚 Trip monitoring & Execution by integrating TM/EM with T4U (IoT) and FarEye (Customer App, Operations App & Driver App) for reporting or updating planned/unplanned events and live trip tracking
- 🚚 Settlement & Invoice generation using SAP FICO module taking GST into consideration
- 🚚 Fleet management using SAP PM for Asset management and to create Fleet Maintenance Notifications & Orders

## VALUE DELIVERED



Improved SLA through  
Trip Prioritization and  
Optimization

200+

# of orders  
per day



Improved Asset Utilization  
through efficient planning and  
reduced Driver to Truck Ratio



Smarthub eases driver  
assignment and expense  
management



Reduced dry-run of trucks  
globally minimizing  
transportation costs

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